



TERMS AND CONDITIONS

Bookings/payments/cancellation and refunds:

Full payment is required to secure your booking, without payment, you are at risk of losing your booking slot

A full refund can be applied if you need to cancel with more than 14 days' notice, prior to your booking commencing. 50% of your payment returned with more than 10 days' notice and no return of your payment less than 48 hours before your travel commences.

Final payments are required 14 days before travel or can be paid to the driver in cash if otherwise agreed with ourselves (FYSLA LTD or NATIONWIDE TRANSFERS LTD)

No Smoking policy:

It is against the law to smoke cigarettes and e-cigarettes in public places and our vehicles are classed as a public place, therefore it is strictly no smoking.

Eating and drinking policy:

Whilst we are happy for you to consume your own food and drink whilst travelling with us you must be aware that; Any damages or mess caused will be billed accordingly with a minimum charge of £75 and will be charged higher, based on severity. Alcohol is not allowed to be consumed onboard. This is for the safety of everyone onboard and to maintain the vehicles and the environment inside for future customers.

Child car seats:

If you require any child or booster seats, we are happy for you to bring them along but can only be fitted by the the parent or guardian, for the required child. If is the parent or guardians responsibility to know the seat requirements for the children and to ensure the correct fitment of the seats in the cars, they are responsibility of the driver or FYSLA LTD/ NATIONWIDE TRANSFER LTD

Zero tolerance policy:

FYSLA LTD and NATIONWIDE TRANSFERS LTD and those employed by FYSLA LTD and NATIONWIDE TRANSFERS LTD withhold the right to refuse carriage of any persons who present aggressive or abusive behaviour towards the driver or any fellow passengers. It is your responsibility to be fit for travel. It is our number one priority to keep everyone safe and you will be asked to leave our vehicle(s) if they deem this to be the case.

If we have suspicion of any illegal activity including illegal drug use, you will be removed from our vehicles.